

Frequently Asked Questions

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1. What does Retirement mean to you?

Autodesk will stop selling upgrades and crossgrades from AutoCAD 2006-based products after March 13, 2009. That means upgrade pricing will no longer be available and Autodesk will no longer provide technical support, except for existing maintenance patches that are downloadable from www.autodesk.com. But don't worry, there's still an opportunity to move to the latest Autodesk software release, even after the retirement date. The Autodesk Legacy Program gives customers who own valid licenses of select retired Autodesk software the opportunity to purchase specially discounted licenses of current Autodesk products. (AutoCAD LT software is not eligible for the Autodesk Legacy Program.)

2. Why is Autodesk retiring these releases?

Autodesk is continually adding new functionality to our software products. Many of the new and improved features are based on feedback from customers just like you who are faced with increasing pressure to get more done in less time. Customers who have already moved to the latest releases say these time-saving tools are worth the cost of upgrading and help them stay ahead of the competition.

One challenge of keeping up with customer demand is the cost associated with supporting older releases. So, like many other software companies, Autodesk has a policy of supporting products two releases back from the currently shipping release of that product. This policy enables Autodesk to control the costs of maintaining older versions of our software, which in turn helps keep down your price to purchase new Autodesk software. Following the release of the Autodesk 2009 family of products in March 2008, we announced the March 13, 2009 retirement of AutoCAD 2006 and Autodesk 2006-based products. Since we released AutoCAD 2006, we have subsequently released AutoCAD 2007, AutoCAD 2008, and AutoCAD 2009 together with a complete family of products compatible with these releases. We believe that your upgrade to the current release will more than pay for itself in the productivity gains you can achieve.

3. What is the Autodesk 2006 Retirement Promotion?

The Autodesk 2006 Retirement Promotion is a multi-phase program for customers using AutoCAD 2006 and Autodesk 2006-based products who want to move to the latest Autodesk software release. Following is an outline of the promotional offer:

Phase	Promo Dates	With Autodesk Subscription	Without Autodesk Subscription
Phase 1	May 1 - July 18, 2008	20% off SRP	15% off SRP
Phase 2	July 19 - October 17, 2008	15% off SRP	10% off SRP
Phase 3	October 18 - January 16, 2009	10% off SRP	N/A

Only the product price is discounted; the subscription price is not discounted.
Upgrades from AutoCAD LT 2006 to AutoCAD LT 2009 software are not eligible for this sales

promotion.

4. What if I don't upgrade before the retirement date?

You do not have to upgrade right now. You have until March 13, 2009, to upgrade or crossgrade to the current release. After their respective retirement dates, all of these products will be recognized under the [Autodesk Legacy Program](#). The Autodesk Legacy Program gives customers who own valid licenses of select retired Autodesk software the opportunity to purchase specially discounted licenses of current Autodesk products. (AutoCAD LT software is not eligible for the Autodesk Legacy Program.) To qualify for the Autodesk Legacy Program, you must have a valid license of the retired release and purchase Autodesk Subscription; otherwise, it's easy to participate in the Autodesk Legacy Program and we know this may be a better option for some our customers.

5. Can I crossgrade to another Autodesk product?

You can upgrade to the latest release of the product you're using today, or you can crossgrade to any of the powerful Autodesk solutions for the [building](#), [manufacturing](#), [civil](#) and [geospatial](#) industries.

6. Why is now the right time to upgrade?

In order to continue receiving the most benefits from your Autodesk software, we want to make it as easy as possible for you to upgrade to the latest release right now. Don't wait until the last minute! Today you can save up to 20% off upgrades through July 18, 2008 with the purchase of Autodesk Subscription. To request a quote, [contact your Autodesk Authorized Value Added Reseller](#), or [click here](#) to have a reseller contact you.

7. What products are being retired on March 13, 2009?

Platform Solutions

- AutoCAD LT® 2006*
- AutoCAD® 2006
- Autodesk® Raster Design 2006

AEC Solutions

- Autodesk® Architectural Desktop 2006
- Autodesk® Land Desktop 2006

Geospatial Solutions

- Autodesk® Map 3D 2006

Manufacturing Solutions

- AutoCAD® Mechanical 2006
- AutoCAD® Electrical 2006
- Autodesk® Inventor™ Series 9

Media and Entertainment

- Autodesk® VIZ 2006
- Autodesk® 3ds Max® 8

*Upgrades from AutoCAD LT® 2006 to AutoCAD LT® 2009 software are not eligible for the 2006 Retirement Promotion.

8. What products are eligible for the 2006 Retirement Promotion discount?

Platform Solutions

- AutoCAD® 2006
- Autodesk® Raster Design 2006

AEC Solutions

- Autodesk® Architectural Desktop 2006
- Autodesk® Land Desktop 2006

Geospatial Solutions

- Autodesk Map 3D 2006

Manufacturing Solutions

- AutoCAD® Mechanical 2006
- AutoCAD® Electrical 2006
- Autodesk Inventor® Series 10

Media and Entertainment

- Autodesk® 3ds Max® 8

Upgrades/crossgrades from AutoCAD LT® 2006 are not eligible for 2006 Retirement Promotion pricing.

9. What is Autodesk Subscription?

The [Autodesk Subscription Program](#) makes it simple to keep your software up-to-date. For an annual fee, Autodesk Subscription gives you the latest releases of your Autodesk software, any incremental product enhancements, personalized web support direct from Autodesk technical experts, and self-paced training to help extend your skills. And with access to a range of exclusive community resources and members-only privileges, you can use the power of your design tools to the fullest and make the most of your technology investment.